

Understanding how your information is shared and recorded

When you access early help support, your information is shared with a core group of professionals from early help, education, and health. They will work together to identify the best package of support. Organisations will check their records for any additional relevant information they may hold and share this at meetings.

Notes on the advice, guidance, and actions shared and agreed in the meeting will be stored on each partner's recording system

following the meeting. Details of your assessment and plan of support will also be recorded and updated.

The Targeted Early Help Service who leads on the work with you and your family will always discuss how your information is being stored and used and provide you with access to their privacy notice. All the services working as part with your family will have robust data security and safety measures in place to comply with the Data Protection Act 1998.



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Early Help Services

A copy of our privacy notice is available at <https://www.wakefieldfamilies-together.co.uk/privacy-policy/>



A parent and carer information guide



Coordinated Early Help

Early Help will support you and your family when you need coordinated support from a number of organisations when family life feels overwhelming.

If you need help; speak to your child's school or nursery. They will then hold a 'Team Around' meeting and if appropriate make a referral for more targeted early help support. If your child does not attend a school or nursery or you feel you cannot discuss your worries with your child's school or nursery, you can pop into your local Family Hub or contact the Integrated Front Door (0345 8503 503) who will be able to discuss your worries with you and identify appropriate support you may need.

Whether this help is for you, your child or your whole family, getting support as soon as possible is really important. The

Targeted Early Help Service, with your agreement, can help with attendance worries, mental health concerns, financial difficulties, domestic abuse, parenting support, or concerns such as exploitation, substance misuse, self-harm and many more areas.

A member of the team will be allocated to work with you and your family, they will visit you in the family home to find out more about what you are worried about, areas you would like support with, what has been tried before and help you to build a support network. As part of our work, we will also speak to your child(ren) to find out more about their wishes and feelings. We will then use all this information to create an assessment of your strengths and current needs, to then form a plan of support for your family.

Your allocated worker will connect with other partner organisations who have specialist skills and knowledge so that as a team we can work with you to provide more tailored support to your family by building on your own strengths and how you can overcome the challenges you are currently facing.

Family & Youth Hubs

If you feel that targeted support is not needed, but would still like to access early help services, please contact your local Family or Youth Hub.

Family Hubs provide a network of local community venues, specialist services and partner organisations so that you can access support programmes, meet other local families, take part in activities, and find information on what is happening in your local area.

You can find out where your nearest Family Hub is here: <https://www.wakefieldfamiliesaltogether.co.uk/family-hubs/>

Youth Hubs deliver support for young people aged 11-24 and work closely with other teams and partners to meet the needs of young people from across the Wakefield district.

You can find out where your nearest Youth Hub is here: <https://www.wakefieldfamiliesaltogether.co.uk/youth-hubs/>

